



TALKIN' TRASH

Diamond Waste Services, Inc. Newsletter · November 2008

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Dear Customer, Thanksgiving is an opportunity for us to reflect on the blessings we have received over the past year. One of the things that I am personally most grateful for is the opportunity to service so many wonderful customers.

On behalf of the employees of Diamond Waste I would like to sincerely thank each of our customers for their business and support. We truly appreciate your trust and friendship and look forward to serving you in the years to come.

Best Wishes,
Wallace Putkowski,
President

Thanksgiving Holiday Service Available

Please note: Normal Diamond Waste operations will be closed for the Thanksgiving Holiday on Thursday November 27th. However, **pre-scheduled service will be made available.** Please advise us of this requirement no later than 4pm, Monday, November 24th.

We will be **open for normal service on "Black Friday," November 28th,** however we ask that you *call for pick-up no later than 12pm, Wednesday, November 26th.*

Thank you for your understanding. All of us at Diamond Waste wish you a Happy Thanksgiving!

Diamond Waste Acquires Advanced Disposal Services

As of October 18, 2008, Advanced Disposal Services, LLC was acquired by Diamond Waste Services, Inc. We believe this mutually advantageous acquisition will benefit both Diamond and ADS customers through increased capability and greater range of operations throughout the Metro Washington DC and Baltimore region.

Diamond Waste would like to personally welcome all ADS customers aboard.

You will continue to receive the very best service.

All service dispatch calls and billings for ADS customers will be handled from the Glen Burnie office (410-350-7000).

Please visit our web site at: www.diamond-waste.com for more information on the services we provide, information on our LEED and recycling programs and a credit application to update our files.

We look forward to a long and successful relationship.

Diamond Waste Receives Turner Construction "Partner-In-Success" Award

On September 26th, 2008 Diamond Waste Services, Inc. became the proud recipient of the Turner Construction "Partner-In-Success" Award for outstanding performance on the District of Columbia School project.



During this project a stop work order was issued to the original contractor after progress had fallen far behind schedule. Turner Construction was called in to "save-the-day" and meet the building deadline at multiple job sites. Recognizing the need for a team of no nonsense players that operate reliably and predictably, Turner contacted Diamond Waste to handle waste removal duties.

Diamond understands the fact that work stops once waste starts piling up. Not good for meeting a near impossibly tight deadline. That's why Diamond customers are never left guessing when the next pick-up will arrive. That's why Turner called in Diamond Waste.

With the project now progressing at a furious pace, Diamond was in full swing - responding swiftly to pick-up calls and moving 318 loads from multiple project sites over a 13 day period in August.

Diamond has long recognized the need to deliver on promises - to be there when you say you will be there and to do what you say you will do. The Turner Construction "Partner-In-Success" award for the District of Columbia School project is a classic example of Diamond Waste's commitment to customer service and shows what can be achieved when a focused, experienced team is in place.

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